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Commissioner for Patents	571-273-8300	
Susan F. Ford		Į.
Legal Instruments Examiner		

FROM:

Pattric J. Rawlins

RE:

Application No. 09/876,788

Attorney Docket 111180-05US

CC:

MESSAGE:

Attached is:

- 1) Transmittal form;
- 2) Response to Notice of Non-Compliant Amendment; and
- 3) Corrected Reply Under 37 CFR.1.114(c)

with certificate of transmission

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PTO/SB/21 (09-04) Approved for use through 07/31/2006, OMB 0651-0031 U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. 09/876,788 Application Number 06/06/2001 Filing Date TRANSMITTAL First Named Inventor Ronald A. Linyard **FORM** Art Unit 2154 Examiner Name Philip C. Lee (to be used for all correspondance after initial filing) Attorney Docket Number 111180-05US Total Number of Pages in This Submission **ENCLOSURES** (Check all that apply) After Allowance Communication to TC Drawing(s) Fee Transmittal Form Appeal Communication to Board of Appeals and Interferences Licensing-related Papers Fee Attached Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) Petition Amendment/Reply Petition to Convert to a Provisional Application Proprietary Information After Final Status Letter Power of Attorney, Revocation Change of Correspondence Address Affidavits/declaration(s) Other Enclosure(s) (please identify Terminal Disclaimer Extension of Time Request Response to Notice of Non-Request for Refund Compliant Amendment Express Abandonment Request CD, Number of CD(s) Information Disclosure Statement Landscape Table on CD Certified Copy of Priority Document(s) Remarks Response to Missing Parts/ Incomplete Application Response to Missing Parts under 37 CFR 1.52 or 1.53 SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT Firm Name Procopio, Cory, Hargreaves & Savitch LLP Signature Malgorzata A. Kulczycka Printed name Reg. No. 50,496 Date December 16, 2005 CERTIFICATE OF TRANSMISSION/MAILING I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mall in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on

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Date

the date shown below.

Typed or printed name

Shari Herron

Sionature

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No.:

09/876,788

Applicant: Filed:

Linyard, et al. June 06, 2001

Title:

METHOD AND SYSTEM

FOR PROVIDING **ELECTRONIC USER**

ASSISTANCE

Art Unit:

2154

Examiner: Lee, Philip C.

Docket No.: 11180-05-US

Certificate of Transmission (37 C.F.R. §1.8a)

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ATTENTION: SUSAN K. FORD, Legal Instruments Examiner

Response to Notice of Non-Compliant Amendment (37CFR 1.121)

Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

Sir:

Responsive to the Notice of Non-Compliant Amendment mailed December 7, 2005, a substitute Reply is herewith provided.

The status identifier of claims 13, 19 and 30 have been corrected to properly identify the claim status as "previously presented".

We believe the Reply is now in compliance and respectfully request that the Reply be entered.

By:

LLP

Procopio, Cory, Hargreaves & Savitch

Respectfully submitted,

Dated: December 16, 2005

Malgorzata A. Kulczycka

Procopio, Cory, Hargreaves & Savitch LLP 530 B Street, Suite 2100 San Diego, California 92101-4469 (619) 238-1900